

Registering Now for A3 Problem Solving

Provide your employees with effective tools to find the solution



Join Us For Upcoming Training Classes.

All classes are held at Litchfield Regional Training Center(181 Simpson Drive| Litchfield, MI 49252) Lunch is included. To obtain complete outline of course or questions, please contact Annette Sands at 517-437-3200 or asands@hillsdaleedp.org.

A3 PROBLEM SOLVING (\$345)

July 31, 2019 (8am-4:30pm)

This eight(8) hour A3 Problem Solving course is an activity based, pencil and paper tool designed to solve specific problems. It defines the current condition and looks at the root cause of the issue. The A3 also guides the user to define clear steps to implement changes and builds accountability. Participants will experience a simple and effective way to

truly understand the way work happens now and how it can be redesigned effectively.

As a result of this workshop participants should be able to:

- **Explain why continuous improvement is needed and why it is easier said than done**
- **List advantages of A3 Problem Solving and describe how it is used to eliminate waste and reduce variation**
- **Distinguish between value added and non-value added activities**
- **Apply A3 thinking along with basic quality tools (cause & effect, multi-voting, value stream mapping, process flow, pictograph, Pareto, run chart, 5-why, 3L5W, scatter diagram, histogram, etc.) to solve actual work related problems**

If you have any questions or would like a complete outline of any of these courses please contact Annette at 517-437-3200 or asands@hillsdaleedp.org.



REGISTRATION AND PAYMENT MUST BE RECEIVED PRIOR TO THE START OF THE COURSE. TO REGISTER OR FOR MORE INFORMATION, CONTACT:

Annette Sands

Economic Development Partnership of Hillsdale County

517.437.3200

asands@hillsdaleedp.org